



User Guide

Kwikset

1-866-863-6584 www.kwikset.com

Troubleshooting and FAQs are available on the SmartCode 916 product page online at www.kwikset.com.

Installation instructions are located on the reverse side of this document.

SmartCode at a Glance Exterior Interior (cover removed) Button "A" - Button "B' button - Switches Status LED SmartKey Note: When the cover is removed, the turnpiece shaft can be used to manually lock and unlock the door.

Normal Operation

Activating the Screen

Unlocking the Door

1 Activate the screen.

3 Enter user code.

Touch screen with Touch lower left area of screen palm or back of hand (where checkmark is located) until digits illuminate



2 If SecureScreen™ is enabled, touch the random digits that appear.

If you press the wrong digit while entering a user code, you can press the Lock symbol

once to clear the digits entered previously and immediately restart the code entry process.



Touch screen with



SecureScreen™

Locking the Door

1 Activate the screen.

2 Press Lock symbol.

SecureScreen is an added-security feature that displays random digits before you enter a user code to unlock the door. This feature ensures that there are fingerprints on all digits so that codes cannot be identified by examining the touchscreen for fingerprints

Note: If no user codes are programmed, the

door cannot be locked via touchscreen



If desired, this feature can be lisabled by turning switch #4

Z-Wave & ZigBee Systems

Lock Inclusion

"Inclusion" refers to the process in which the lock

7-Wave controller. Refer to your control system

is added to a Z-Wave or ZigBee controller Initiate the Inclusion process at your ZigBee or

instructions for more information **Inclusion Troubleshooting**

If Inclusion is unsuccessful, perform the Exclusion process. Then repeat the Inclusion process. If Inclusion is still unsuccessful, consult the online Troubleshooting Guide, available on the SmartCode 916 page of www.kwikset.com.

Lock Exclusion

"Exclusion" refers to the process in which the lock is removed from a Z-Wave or ZigBee controller. Initiate the Exclusion process at your Z-Wave or ZigBee controller. Refer to your control system instructions for more information.

Use the chart to determine which button to press during Inclusion and Exclusion.

	System	Inclusion	Exclusion	
	Z-Wave	Press button "A" once.	Press button "A" once.	
	ZigBee	Press button "A" four times.	Press button "B" nine times.	

System Notes

Z-Wave

In order to fully utilize this product, you must have a Z-Wave controller compatible with door locks. Z-Wave is a "Wireless mesh network," and results may vary based on building construction and communication path, with 35 feet+ being typical installed distance from network controller. It may be necessary to install additional Z-Wave ning capable devices that can serve as repeaters to enhance the communication path between the lock and controller for a more robust Z-Wave network

ZigBee is a "Wireless mesh network," and results may vary based on building construction and communic path, with 35+ feet being typical installed distance in a lock has a clear line of sight with the network controller. It may be necessary to install additional ZigBee devices to controller for a more robust ZigBee network.

Programming Codes

a Programming Information

It is recommended that you add and delete all user codes through your Z-Wave or ZigBee control system. If your system does not allow this, the following sections will provide instructions for how to add and delete codes at the lock.

User Codes Requirements

Each user code must be a unique code between 4 and 8 digits, depending on your control system. A total of 30 user codes may be programmed.

Programming Behavior

Successful Programming

The Checkmark symbol will illuminate and you will hear one beep*.



Unsuccessful Programming

The "X" pattern will flash three times, and vou will hear three beeps*



Programming Timeout

If the screen is not pressed for 20 seconds, the system will time out (indicated by three beens* and the "X" pattern flashing three times), and you will need to restart the procedure.

*Beeping sound will only be heard if switch #3 is on.

b Enabling and Adding a Mastercode (Optional for Enhanced Security)

User codes can be programmed with or without a mastercode. Using a mastercode is an optional, added-security measure. It is not enabled by default. A mastercode is used to add and delete user codes, but it cannot unlock the door (unless the same code is programmed as a user code, though this is not recommended). The mastercode must be 4-8 digits.

1 Keep door open. Press and HOLD Program button until Checkmark symbol illuminates (about 5 seconds).	2 Press Checkr symbol once.		3 Enter new mastercode.	4 Press Lock symbol once.
5 Re-enter mastercode.	 s Lock ool once.	Make s	uccessful ure the mastercode has in programmed already.	TEST Make sure switch #3 is on, and then press the Program button

If the screen is not pressed for 20 seconds, the system will time out, and you will need to restart the procedure.

steps 3 and 5.

Attempt this procedure again,

C Disabling and Deleting the Mastercode

	1 Keep door open. Press and HOLD Program button until Checkmark symbol illuminates (about 5 seconds).	syn	ss Checkmark nbol once.	3 Press Lock symbol once.	4 Enter mastercode.
				1 2 3 4 5 6 7 8 9 7 0 0	1 2 3 4 5 6 7 5 7 0
	5 Press Lock symbol once.	6 Re-enter mastercode.	7 Press Lock symbol once	IF UNSUCCESSFUL Make sure the mastercode has bee	
	1 2 3	1 2 3	1 2 3	enabled before trying to disable it. Attempt	Program button once. If you don't immediately

If the screen is not pressed for 20 seconds, the system will time out, and you will need to restart the procedure

Adding User Codes

Mastercode NOT enabled

1 Keep door open

Press Program

button once.

2 Press Checkmark symbol once.

3 Enter new USER code

4 Press Lock

IF UNSUCCESSFUL

room for this one.

⚠ TEST CODE

to make sure it unlocks the door.

Make sure the user code not a duplicate and that it is

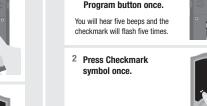
Make sure the lock has room for an additional code. If

all user code positions are filled, delete a code to make

While the door is open and locked, test the user code

between 4 and 8 digits during your next attempt.

Keep door open. Press



3 Enter MASTERCODE (the code that was enabled in section b) 4 Press Lock

Mastercode enabled



6 Press Lock symbol once

IF UNSUCCESSFUI

Make sure the user code not a duplicate and that it is veen 4 and 8 digits during your next attempt. Make sure the lock has room for an additional code. If all user code positions are filled, delete a code to make room for this one. Make sure to enter a valid mastercode in step 3.

TEST CODE While the door is open and locked, test the user code to make sure it unlocks the door.

If the screen is not pressed for 20 seconds, the system will time out, and you will need to restart the procedure.

Deleting a Single User Code

Mastercode NOT enabled Keep door open. Press Program button once.



2 Press Checkmark

symbol once.



4 Enter USER code.



6 Re-enter USER

7 Press Lock



Make sure to enter the same valid code in steps 4 and 6.

⚠ TEST CODE While the door is open and locked, test the user code to make sure it no longer unlocks the door.

Mastercode enabled

Keep door open. Press Program button once. You will hear five beeps and the checkmark will flash five times



3 Press Lock symbol once.

4 Enter MASTERCODE (the code that was enabled in section b

symbol once. 6 Enter USER code.

5 Press Lock

7 Press Lock symbol once.

8 Re-enter USER

9 Press Lock

symbol once.

Make sure to enter the same valid code in steps 6 and 8. Make sure to enter a valid mastercode in

!\ TEST CODE

to make sure it no longer unlocks the door. If the screen is not pressed for 20 seconds, the system will time out, and you will need to restart the procedure.

Deleting All User Codes

3 Press Lock symbol once.

6 Press "9" six times

This procedure can only be performed if the mastercode is enabled. Note: The Auto-Lock feature (switch #2) will be disabled if all codes are deleted.



5 Press Lock symbol once.

8 Press "9" six times

2 Press Checkmark symbol once.



7 Press Lock symbol once.

4 Enter MASTERCODE





9 Press Lock symbol once IF UNSUCCESSFUI



⚠ TEST CODE

While the door is open and unlocked, press the Lock symbol. If the latch bolt does not extend to lock, then all codes

If the screen is not pressed for 20 seconds, the system will time out, and you will need to restart the procedure.

Industry Canada

Regulatory Compliance

established by the following regulatory bodies: Federal Communications Commission

This product complies with standards

FCC This device complies with Part 15 of the FCC Rules. Operation is subject to the following

(1) this device may not cause harmful

interference, and (2) this device must accept any interference received, including interference that may

to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur

in a particular installation. If this equipment

This equipment has been tested and found

does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the

Reorient or relocate the receiving Increase the separation between the equipment and receiver.

eceiver is connected.

radio/TV technician for help. IMPORTANT! Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the

Consult the dealer or an experienced

Connect the equipment into an outlet on a circuit different from that to which the

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s), Operation is subject to the following two conditions: (1) device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Switches, Status LED Colors, and System Alerts

amber

Blinking

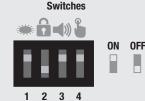
five times, the

making sure to enter

n steps 4 and 6.

once. If you immediately hear

Checkmark flash five times, the



Switch Function Door lock status LED blinks every 6 seconds Lock automatically re-locks door 30 seconds after unlocking. Disabled if no codes are programmed. Audio

SecureScreen feature displays random

user code. This added-security feature

ensures that there are fingerprints on a

digits so that codes cannot be identified

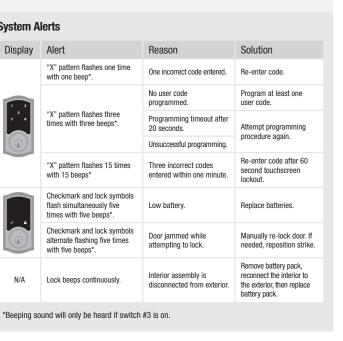
by examining the touchscreen for

fingerprints.

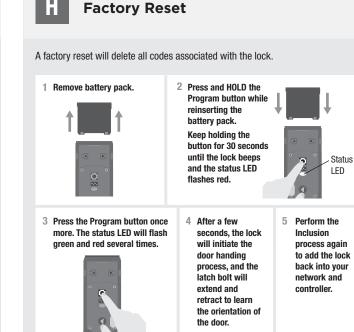
digits to be pressed before entering

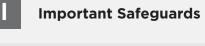












 Read all instructions in their entirety. 2. Familiarize yourself with all warning and caution statements.

3. Remind all family members of safety precautions. 4. Restrict access to your lock's back panel and routinely check your

settings to ensure they have not been altered without your knowledge

Protect your user codes and mastercode. 6. Dispose of used batteries according to local laws and regulations.

7. For added security, turn on switch #4.

CAUTION: Prevent unauthorized entry. Since anyone with access to the back panel can change the user codes, you must restrict access to the back panel and routinely check the user codes to ensure they have not been altered without your knowledge. The use of a mastercode can help protect your system's settings.

WARNING: This Manufacturer advises that no lock can provide complete security by itself. This lock may be defeated by forcible or technical means, or evaded by entry elsewhere on the property. No lock can substitute for caution, awareness of your environment, and common sense. Builder's hardware is available in multiple performance grades to suit the application. In order to enhance security and reduce risk, you should consult a qualified locksmith or other security professional.

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