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Wyze Lock Installation Guide

Installing your new Wyze Lock is meant to be as straightforward as possible. If you do run into any trouble with the process outlined on this page though, check out our [Troubleshooting](#) section for tips on getting things installed properly.

If you're unsure of whether Wyze Lock will work with your current deadbolt, we've got you covered with our [Wyze Lock Compatibility Guide](#).

What's in the box?

- 1x Wyze Lock
- 1x Mounting Plate
- 3x Lock Adapters
- 4x AA Batteries
- 1x Adhesive Strip

Required Tools

- 1x Philips Screwdriver

To install your Wyze Lock:

1. Use the supplied adhesive strip to hold the outside of the lock in place



2. Unlock your installed deadbolt
3. Use your screwdriver to remove the screws from your existing deadbolt's thumb-latch
 - Also remove any additional back plates at this time if there are any



4. Insert the screws from Step 3 into the Wyze Lock Mounting Plate



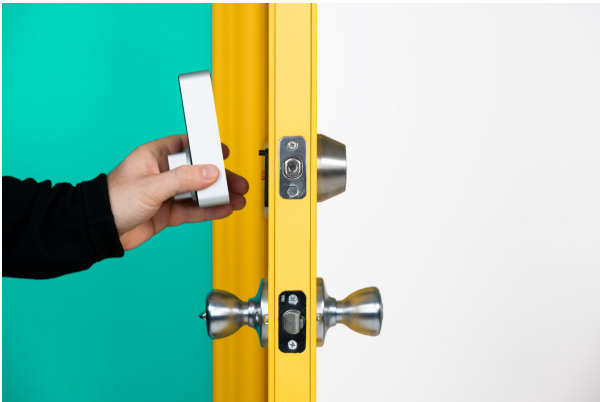
5. Attach the Wyze Lock Mounting Plate in place of the old thumb-latch. Making sure the plate is level, tighten the screws until snug
 - Make sure not to over-tighten the screws, as this can damage the threading and make removal difficult in the future



6. Find and install the included adapter which fits the tailpiece of your lock. Reference the chart in the Wyze app to determine which works with your deadbolt
7. Remove the front plate by pulling from the notch on the bottom of the Lock



8. Place the Wyze Lock on the Mounting Plate, adjusting the knob as necessary to get it to align with the adapter



9. Check to make sure that the lock is flush with the door, and can be both locked and unlocked with the thumb-latch

- If the lock can't be turned at this point, remove it and rotate the thumb 90-degrees and try again



10. Once you're confident that everything is aligned, tighten the 2 pre-installed screws inside the battery compartment until snug, taking care not to over-tighten them



11. Install the included 4x AA batteries taking note of orientation, then fold the battery latches down



Once your lock is successfully installed, the next step is to move on to setting it up.

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Wyze Lock Setup Guide

The Wyze Lock setup process is designed to be quick, since it uses the Gateway for network communication. If you run into any trouble getting your Wyze Lock to set up, check out [Wyze Lock Troubleshooting](#).

If you don't have a Gateway on your account yet, you will automatically be directed to the Gateway setup. See: [Gateway Setup Guide](#).

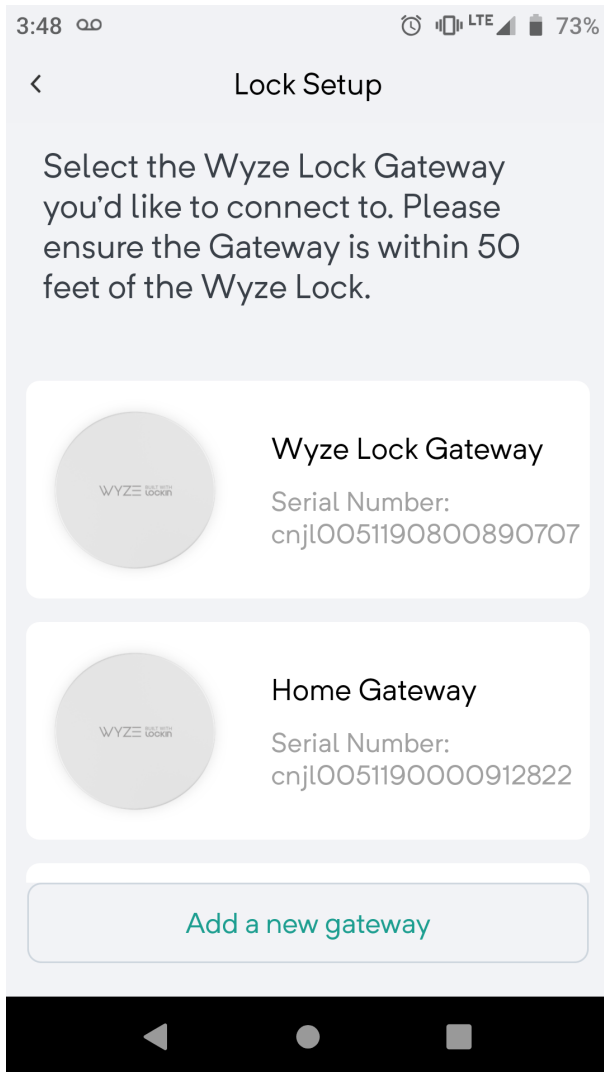
To set up your Wyze Lock:

1. Enable **Bluetooth** on your mobile device.

Note: Some Motorola devices will require you to have GPS enabled for Bluetooth to function.

2. Open the Wyze app.
3. In the Wyze app, tap the **+ plus sign** on the top left and tap **Add Device**.
4. Tap **Wyze Lock**.

5. Select the Gateway that you want to connect your Wyze Lock to.



6. If it's currently installed, remove the battery cover from the Wyze Lock.



7. Press and hold the pairing button at the top, releasing when you hear the lock beep.



8. When the light on the Wyze Lock flashes, tap **Next** in the Wyze app.

9. Once the Lock completes setup, you'll be prompted to calibrate it.

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Wyze Lock Calibration Guide

During setup, Wyze Lock calibrates to recognize when your door is open, ajar, or closed. This works by using a sensor in the lock to determine its position relative to its *closed* state. Outside of the setup process though, calibrating the lock can help if [Auto-Lock](#) or the Ajar Alarm aren't working properly.

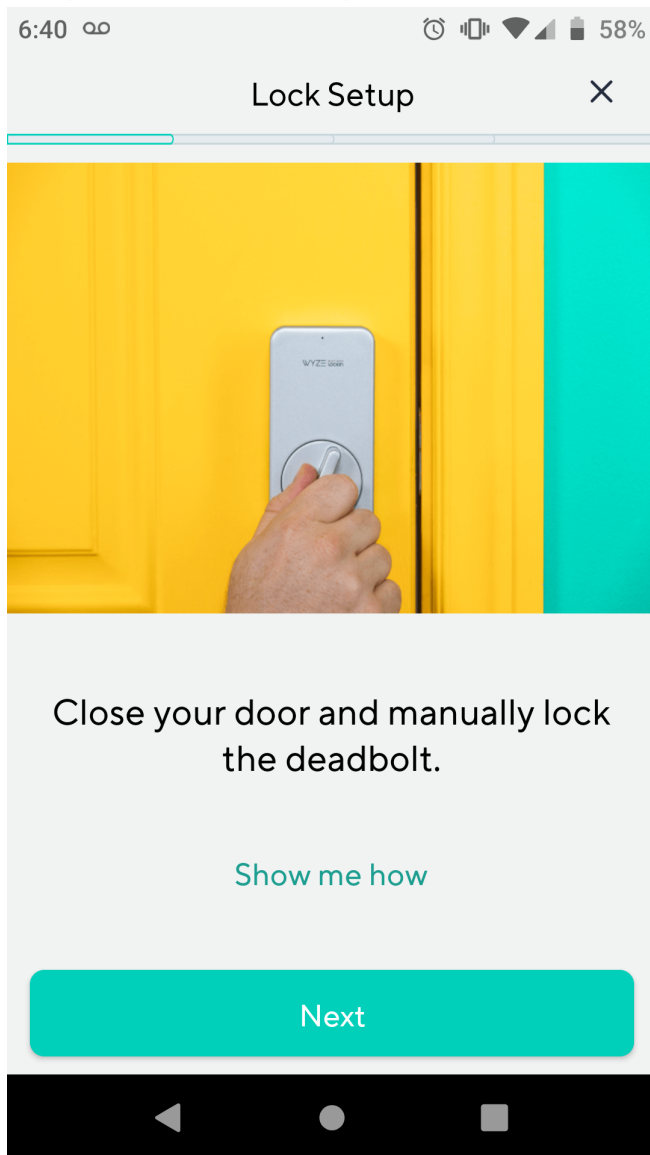
Before calibrating:

- Enable **Bluetooth** on your mobile device.
- Stand near the lock for the duration of the calibration.
- Skip to step 5 if you just completed the Wyze Lock Setup process.

To calibrate your Wyze Lock:

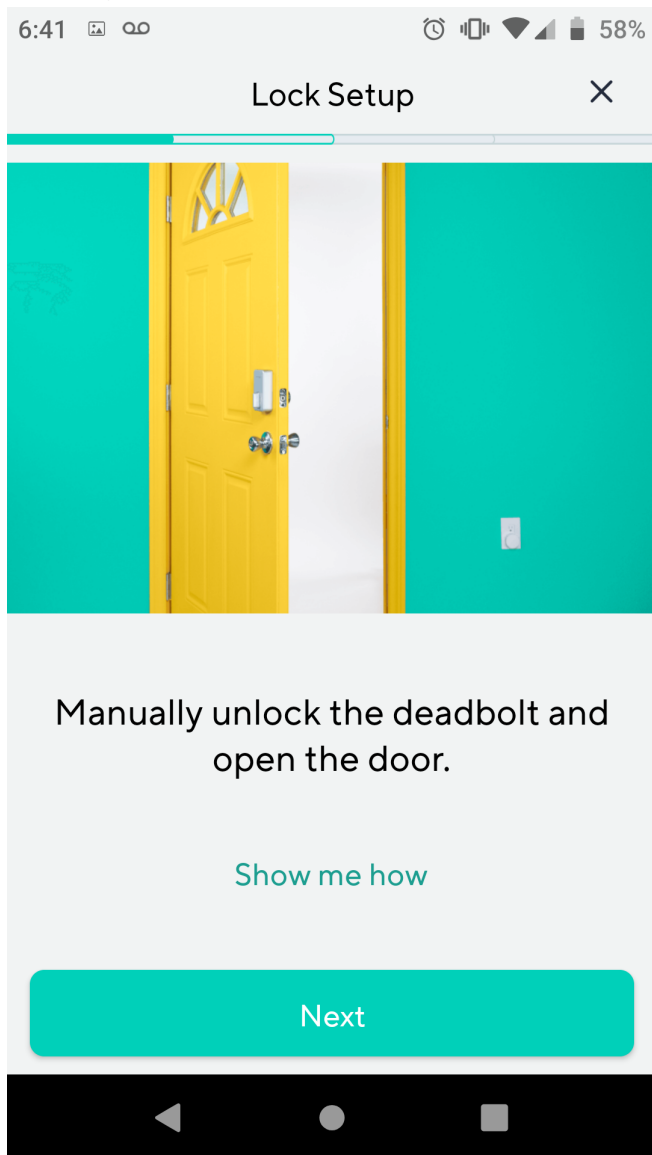
1. Open the Wyze app and tap **Wyze Lock**.
2. Tap the gear  icon to open **Lock Settings**.
3. Scroll to the bottom of settings screen and tap **Calibrate**.

4. Close your door and manually lock the deadbolt.



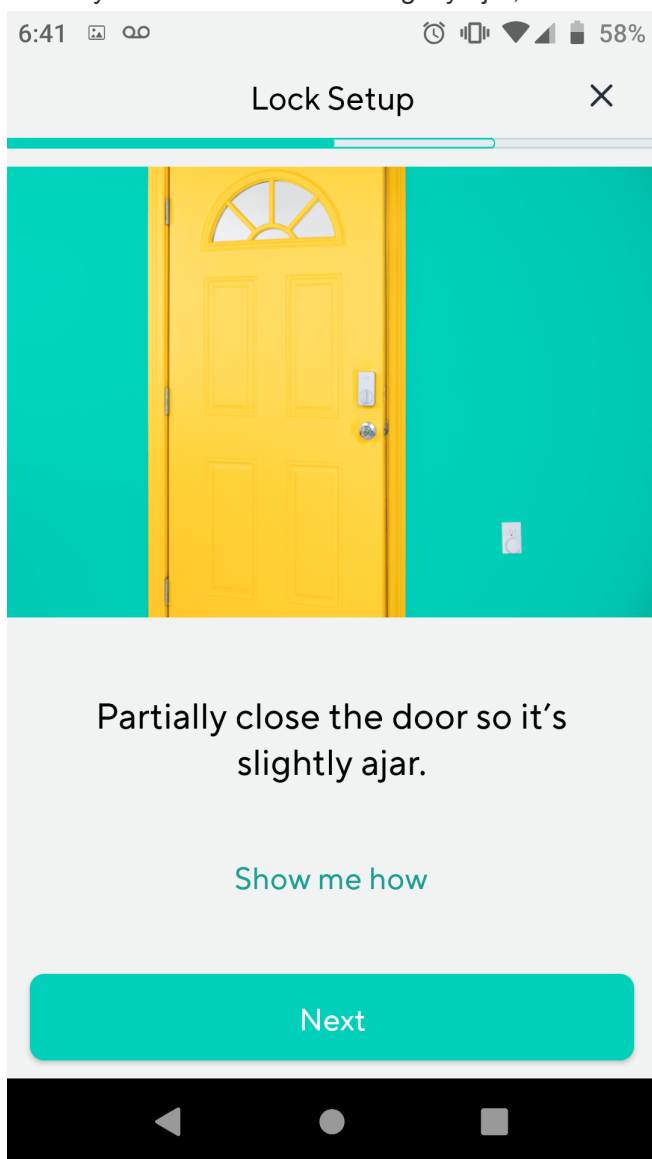
5. Tap **Next**, and wait for your Wyze Lock to chime.

6. Manually unlock the deadbolt and open the door.



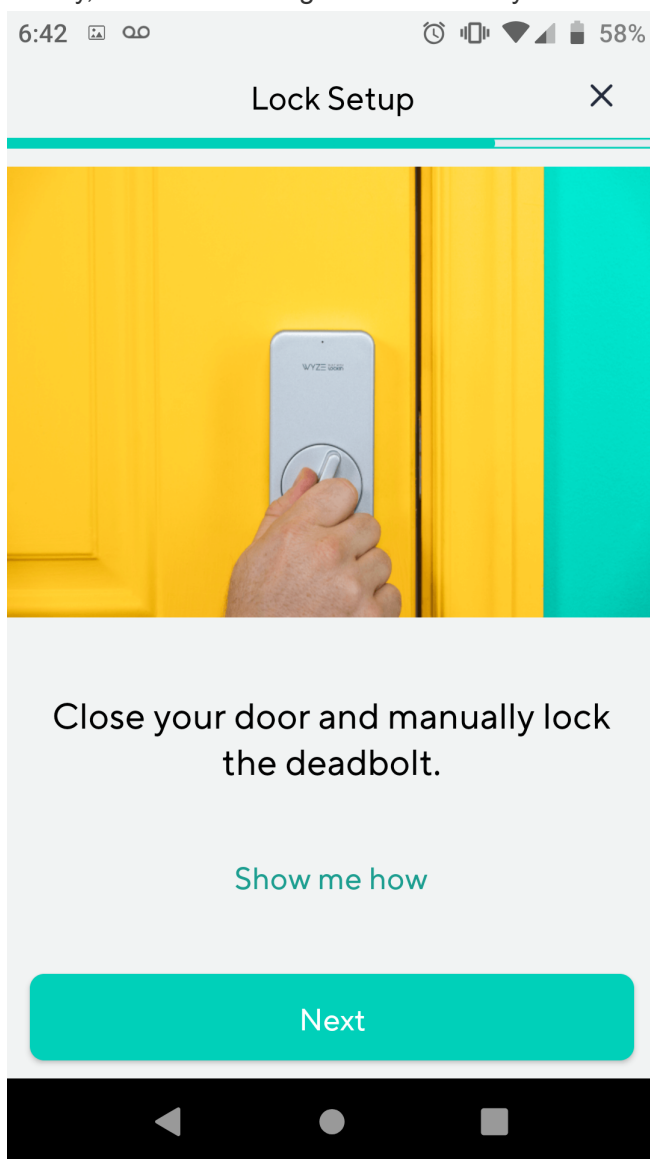
7. Tap **Next** and wait for your Wyze Lock to chime.

8. Partially close the door so it's slightly ajar, with a small gap between the door and the frame.



9. Tap **Next** and wait for your Wyze Lock to chime.

10. Finally, close the door again and manually lock the deadbolt.



11. Tap **Next** to complete the calibration.

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✓ Yes

✗ No

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